

The Old Hand & Diamond Inn Access Statement 2009

Introduction

The Old Hand and Diamond Inn is a 17th Century Inn located in beautiful countryside on the border of Mid Wales and Shropshire in the village of Coedway. The Inn is sited next to the main road and has its own private car park. There are some small steps outside the front door and this may cause difficulties for people with mobility problems, but we do have another two entrances which would be fully accessible .

Pre- Arrival

- Located on the Alberbury Road (A458) we are approx 9 miles from Shrewsbury and approx 10 miles from Welshpool.
- The nearest shop is in Llandrinio (3 miles) including a Post Office.
- Bus stop is just outside the inn and private taxi services are available in Shrewsbury or Welshpool.
- The nearest train station is Shrewsbury approx. 9 miles away.
- We have a website and you can contact us by telephone or e-mail. (Details below).
- We have a courtesy minibus which can be booked through prior arrangement.

Arrival & Car Parking Facilities

- Guest may arrive after 2pm or by a pre-arranged time.
- If you are arriving after 11pm please contact us to make arrangements.
- Private off street parking is at the front and side of the property, there is ample turn around space parking for approx 70 cars.
- The car park surface is made from Tarmac.

Entrance

- From the car park you either walk over a slabbed patio area with a slight step down on the approach to the front door, or there are two steps down from another side.
- The main front door leads you in to a vestibule with the public toilets, a further door then leads you to the main bar where our greeting/reception area is located.
- There will be a member of our team to greet you on your arrival.
- You will be asked to sign our registration book, this may be done at the 2nd bar which is down 1 step.

Public Areas

- All the main areas have carpet or stripped wood floors.
- There are stripped wooden tables and wooden/upholstered chairs throughout.
- The bar and dining areas are well lit.
- The specials board menu is written on a blackboard located in the main bar.

- Due to the age of the building some of the dining areas are accessed by two or standard sized steps.
- All areas have oil central heating.
- In winter we light a log burning open fire in the main bar and a wood burner in our snug
- The resident corridors are fitted with medium pile wool blend carpets and the corridors and doors are of standard width.
- The public toilets are accessed in the main entrance.
- We do have a disabled toilet which also has a baby changing unit.
- The restaurant/breakfast room is located two steps down off from the main bar, or one small step from the snug. There is further disabled access around the back of the inn leading off the carpark
- We have a toy box for young children and we can provide colouring crayons and paper.
- There are fire extinguishers throughout the building and in the event the alarm sounds please exit the building via the nearest exit and meet on the car park.
- No smoking in any part of the building.
- We do allow pets on the premises, and provide drinking water outside for them.
- There is no pay phone in the inn but customers are permitted to use the inns private portable phone, mobile phone signal can be limited inside the building.

Meals & Opening Times

- Breakfast is served Monday to Sunday 7.30am till 9.30am. Earlier breakfast can be arranged.
- Lunch is available from 12pm to 2.30pm Monday to Thursday.
- Dinner is available from 6.00pm till 9.30pm. Monday to Thursday
- Food is served all day Friday, Saturday & Sunday
- Booking is advisable for Lunch on Saturdays and Sundays
- All our food is fresh, purchased locally, prepared and cooked on the premises to a very high standard. We offer meat, fish and vegetarian dishes, but if you have any dietary requirements please notify us in advance.
- We have a fully licensed bar offering draught beers, wine, spirits and soft drinks.
- The bar serves drinks from 11am till 2am every day of the week.

Bedrooms – General

- All our 7 bedrooms are en-suite with toilet, wash basin and either a bath or shower.
- We have 4 double rooms, 1 triple (double plus single), 1 quad (1 double plus 2 singles) and 1 single room.
- All bedrooms have fitted medium pile wool blend carpet and the bathrooms have either tiled or no-slip lino flooring.
- All doors are of standard size and are fire rated with auto door closing mechanism.

- All bedrooms have oil central heating.
- All beds have Cotton Sheets with either honeycomb or fleece type blankets and polycotton quilted fitted bedspreads..
- We provide guests with good quality towels and bath mat.
- All bathrooms have shower gel/shampoo and hand wash.
- All bedrooms have tea and coffee making facilities with biscuits.
- All bedrooms have colour televisions with channels BBC1, BBC2, ITV & Channel 4.
- We can provide Hair dryers, cloths brush, Iron & ironing board.
- We have a small stock of toothbrushes, toothpaste, shaving foam, razors & ladies tights for sale.
- There are fire extinguishers throughout the building and in the event the alarm sounds please exit the building via the nearest exit and meet on the car park.
- All bedrooms and public areas are no smoking.
- We do allow pets on the premises.
- We do not offer room service.
- All bedrooms are cleaned/serviced daily.
- On booking please state you preference for a double or twin room .
- We ask guests to check out of their room by 10.30am.

Bedrooms - (1st floor)

- **Rooms 104 & 105** these rooms look over the Side of the building above the main entrance.
- They can be accessed through the main bar, second bar and then up the main staircase of approx. 8 steps with handrail, a small landing then up another 4 steps onto main accommodation landing, then follow through to second landing, there are then 2 more steps with handrail onto a third landing with a fire escape.
- **Rooms 104/105** are both fairly large rooms with an en-suite shower room. They have some low beams.
- **Room 106** overlooks the rear of the building/carpark and fields. It is a reasonable sized single room with shower room en-suite and can be accessed from the mains staircase & 1st floor landing
- **Room 107** is a small double room with shower room en-suite over looking rear side of building, above the kitchen. You may get a slight noise from the kitchen extractor fan during kitchen service hours.

Bedrooms - (2nd floor)

- **Rooms 201/202/203** These rooms are located up a second flight of stairs off the 1st floor landing of approx 4 & 6 steps with handrail, then up another 2 steps. At the top of the building they tend to be quieter because they are away from the bar, road and carpark.
- **Room 201** is a large double room with 2 single beds also, and has an en-suite bath room. There are two velux windows in the sloping ceiling and the room has low beams due to the age of the building.

- **Room 202** is a small double room with en-suite shower room, there is a velux window with limited views over a flat roof to fields. The ceiling is a fairly low with a sloping side and low beams.
- **Room 203** is a small double room with en-suite shower room, there is a velux window in the sloping ceiling that overlooks the side of the building/carpark and fields. It has low beams.

Patio & Children's Play Area

- At the side of the building off the car park on the flag stone we have wooden picnic tables and flower borders. A small wall then surrounds a further patio area with two large continental umbrellas with heaters and wooden tables and chairs. This is our smoking area, several cigarette bins are provided, along with ashtrays.
- At the rear of the building, at the far side of the carpark we have a lawned children's play area and beer garden. There are swings, and climbing frame, (children must be supervised by an adult at all times). Picnic tables are also situated here.
- Meals are served in both areas at all times.

Additional Information

- If you require any assistance during your stay please contact a member of staff at the bar.
- The manager can also be contacted off the first floor 2nd landing in a room marked Manager.
- We have a set evacuation procedure, for basic information the Fire Alarm Bells are a continuous alarm and are checked on a weekly basis.
- There is a reasonable network coverage for mobile phones from all bedrooms

Contact Information

THE OLD HAND AND DIAMOND INN

Coedway

Shrewsbury

Shropshire

SY5 9AR

E-mail:  moz123@aol.com

Website: www.oldhandanddiamond.co.uk

Telephone: (01743) 884379

Fax: (01743) 872305

Open all year

